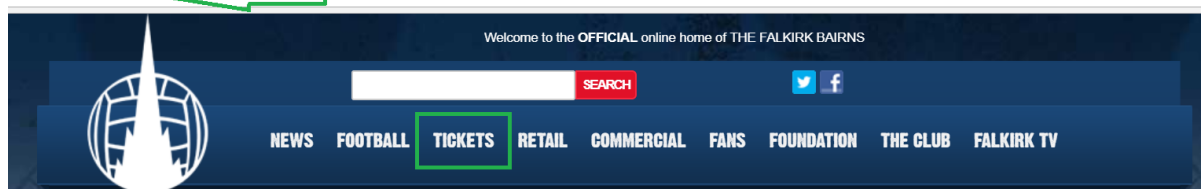


SEASON TICKET 2020/21 - RENEWAL

IF YOU ARE RENEWING YOUR SEASON TICKET, PLEASE FOLLOW THE STEPS BELOW:

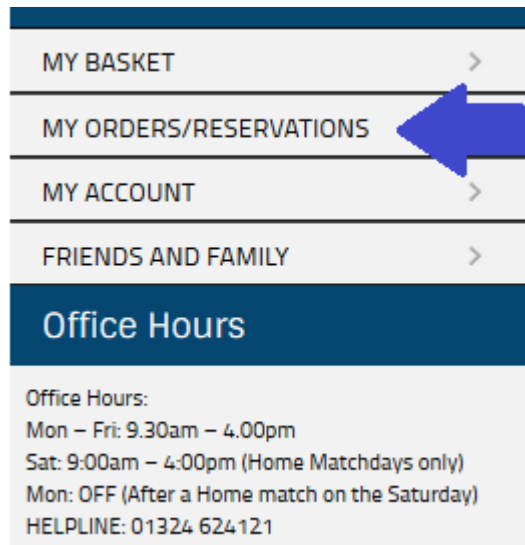
www.falkirkfc.co.uk



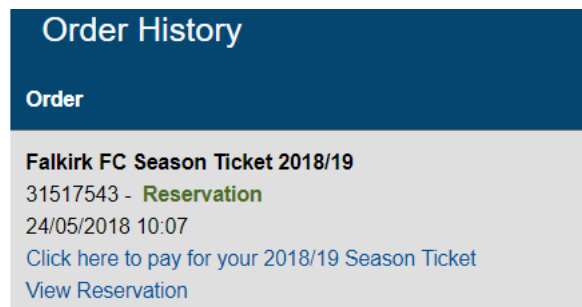
- Enter www.falkirkfc.co.uk and click the tickets tab or visit <https://falkirkfc.tickethour.co.uk/>

A screenshot of the website's login page. The page has a dark blue header with the word 'Login' in white. Below the header are two input fields: 'Email' with a person icon and 'Password' with a key icon. A dark blue button with the word 'LOGIN' in white is positioned below the fields. At the bottom of the form, there are three links: 'Forgotten Password Click here', 'New User: Register Here', and 'Having issues logging in? Click here'.

- Log in to your account using your details



- **Once logged in, click on My Orders/Reservations to access your Season Ticket Renewal **DO NOT CLICK ON THE MATCH ITSELF****



- **At this point you can click View Reservation if you want to check your seats**
- **To pay the reservation, click on Click here to pay for your match ticket**

Payment

Enter your information below to complete your purchase.



Total Order: £ 276.00

CARDHOLDER NAME

* Enter cardholder's name here

* Select card type here

CREDIT CARD NUMBER

* Enter your credit card number here

CW2

* Enter your 3 digit security code here

* Enter credit card expiration date here

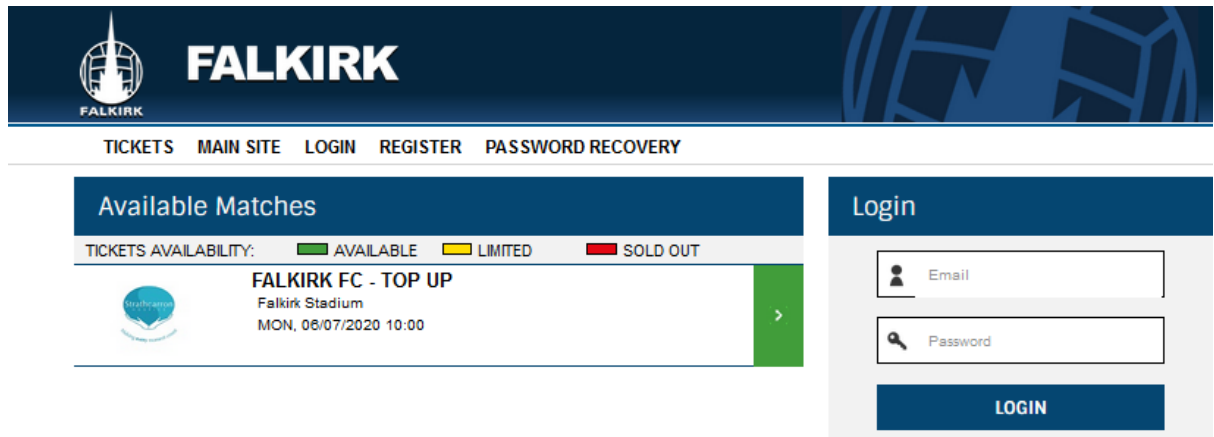
COMPLETE ORDER



- **Fill in your card details and click complete order. You will receive an email confirmation if payment has been successful.**

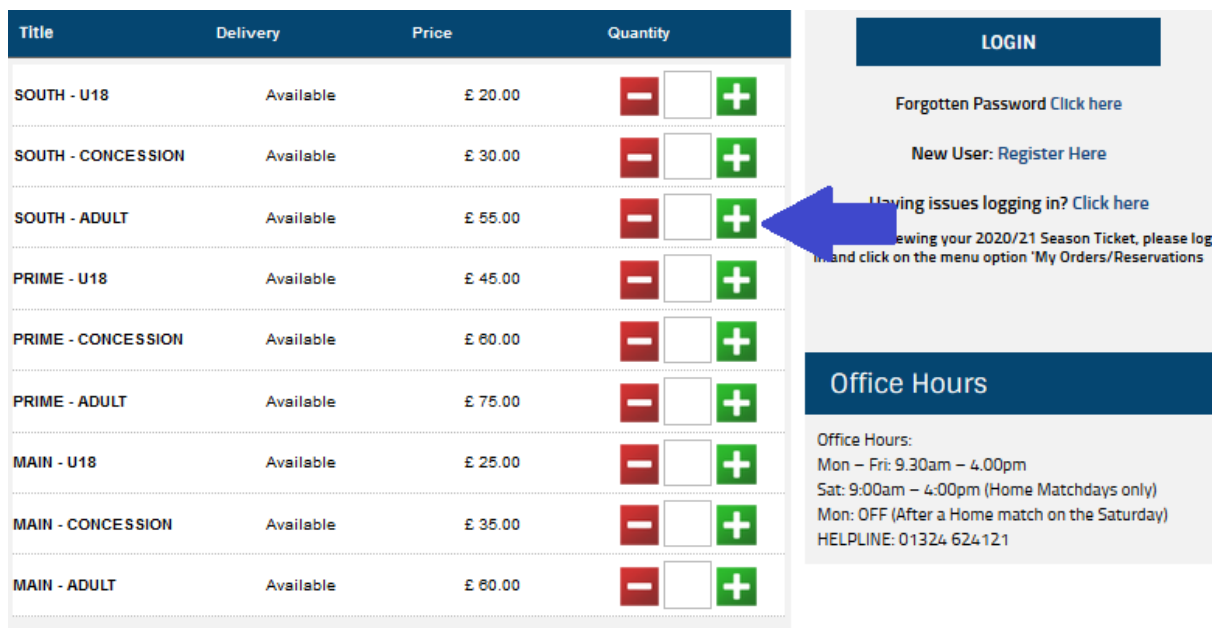
FFC TOP UP

If you wish to proceed with the additional FFC TOP UP, please follow the steps below:



The screenshot shows the Falkirk FC website homepage. At the top, there is a navigation bar with the Falkirk logo and the word 'FALKIRK'. Below this, there are links for 'TICKETS', 'MAIN SITE', 'LOGIN', 'REGISTER', and 'PASSWORD RECOVERY'. The main content area is divided into two sections. On the left, under 'Available Matches', there is a 'TICKETS AVAILABILITY' legend with 'AVAILABLE' (green), 'LIMITED' (yellow), and 'SOLD OUT' (red). Below this, a match card for 'FALKIRK FC - TOP UP' is displayed, showing 'Falkirk Stadium' and 'MON, 06/07/2020 10:00'. On the right, there is a 'Login' form with fields for 'Email' and 'Password', and a 'LOGIN' button.

- Please select the 'FALKIRK FC – TOP UP' product on the Ticketing site homepage



The screenshot shows a list of season tickets on the Falkirk FC website. The list has columns for 'Title', 'Delivery', 'Price', and 'Quantity'. Each row represents a different ticket type, and the 'Quantity' column contains a red minus sign, a text input field, and a green plus sign. A blue arrow points to the plus sign for the 'SOUTH - ADULT' ticket. To the right of the list is a 'LOGIN' form with a 'Forgotten Password Click here' link, a 'New User: Register Here' link, and a link for users having issues logging in. Below the login form is an 'Office Hours' section with the following information: 'Office Hours: Mon – Fri: 9.30am – 4.00pm, Sat: 9:00am – 4:00pm (Home Matchdays only), Mon: OFF (After a Home match on the Saturday), HELPLINE: 01324 624121'.

Title	Delivery	Price	Quantity
SOUTH - U18	Available	£ 20.00	- [] +
SOUTH - CONCESSION	Available	£ 30.00	- [] +
SOUTH - ADULT	Available	£ 55.00	- [] +
PRIME - U18	Available	£ 45.00	- [] +
PRIME - CONCESSION	Available	£ 60.00	- [] +
PRIME - ADULT	Available	£ 75.00	- [] +
MAIN - U18	Available	£ 25.00	- [] +
MAIN - CONCESSION	Available	£ 35.00	- [] +
MAIN - ADULT	Available	£ 60.00	- [] +

- Add the quantity that is pertinent to your Season Ticket; for example if your purchased / renewed a South Stand Adult Season Ticket then click the '+' icon beside the 'SOUTH – ADULT' buyer type

- **Please then follow the payment process to confirm your payment**

CLUB OPENING HOURS:

Office hours are Monday – Friday 9.00am – 2.00pm

The Ticket office will be open at the amended times of 10.00am – 2.00pm to help deal with any queries

If you require assistance, please email laurac@falkirkfc.co.uk and we will see to your question when we can.

Please note this is a very busy time for the club so we will see to your request when we can either by phone or email.